

### When you're facing...

**100** reports and analyses to track

**50** people working on your budget

**thousands** of hours to prepare new tariffs

**hundreds** of hours to prepare reports

Use Bilander - a toolset to make your work easier!

### METERS

Analyze current meter data, customer profiles, detect illegal consumption and anomalies.

### INVESTMENTS AND MAINTENANCE

Monitor spending and rationalize investments. Effectively manage investments in the network assets through ongoing analysis of costs and benefits. Develop a long-term development plan based on current data.

### ASSETS AND ENGINEERING

Monitor the continuity of supply. Keep current record of events.

Control the efficiency of maintenance works on the network.

Keep a record of your assets and manage the quality of data on these objects.

Analyze the amount of heat produced or purchased, sold and losses.

### REPORTS 24/7, ANYWHERE

Meet Bilander, a system designed for Business Users. Have your headquarters, regional managers, outlet managers access information around the clock, on any device.

### FINANCES AND TARIFF

Utilize the automatic finance control algorithms and keep an eye on any deviations from the plan. Get your tariffs up to date without effort. Get help with your financial statements and regular reporting.

### SERVICE QUALITY

Monitor your service quality to provide the best possible service to your clients.

### PURCHASING AND ADMINISTRATION

Measure the efficiency of procurement processes and optimize spending across the company. Build and manage a ranking of reliable contractors.

### COST EFFICIENCY

Examine the profitability of customers by nodes and areas.

Rank the most and the least profitable customers.

Analyze the most profitable products and tailor the offer to specific types of customers.

### FAST TROUBLESHOOTING



Quickly **find the causes** of deviations from the plan.

Run in-depth analyses and data mining **anytime** you wish.

Define new reports and modify the existing ones.

### DISTRIBUTION



Manage your distribution network. Increase the **efficiency of waterworks maintenance**.

Use predictive analysis and estimate Tariff revenues (based on historical data).

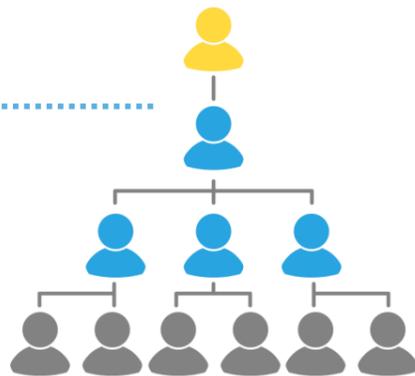
### BUDGETING & CONTROLLING



**Shorten budgeting cycles.** Finalize amendments within days.

**Optimize OPEX** - monitor budget execution and reduce OPEX. Maintain **multi-dimensional cost management** at the level of divisions, processes and business activities.

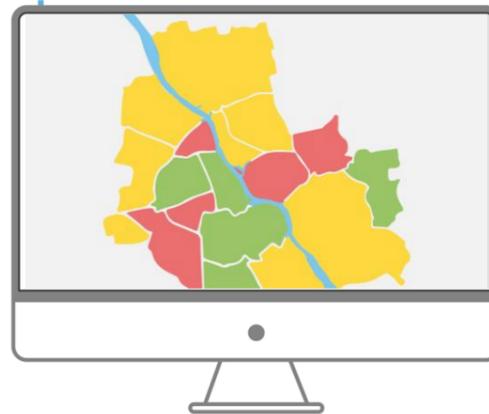
### INFORMATION CASCADES



Define and manage the list of people **entitled to access reports** (e.g. by their function in the organization).

Binocle enables you to set **virtually any granularity** while defining data access.

### COST EFFICIENCY

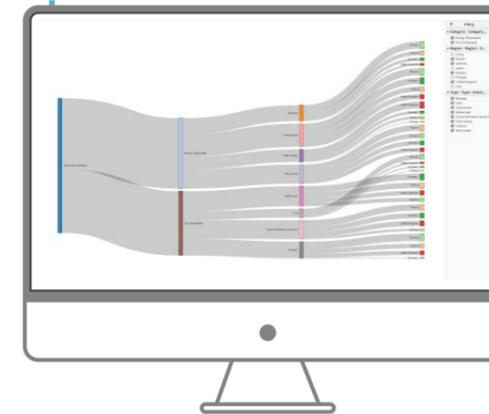


Examine the profitability of customers by nodes and areas.

Rank the most and the least profitable clients.

Analyze the most profitable kind of products to offer to specific customers.

### ENGINEERING



Improve **crisis management** with timely and automatic notifications.

**Manage your teams** more effectively; monitor **vehicle operating costs**.

**Streamline procurement** processes - analyze tenders / orders.

### TIME SAVINGS



Automate **data integration**. Stop wasting countless hours on manual data entry and reporting.

Dedicate it to data analysis that actually brings real **benefits to your business**.

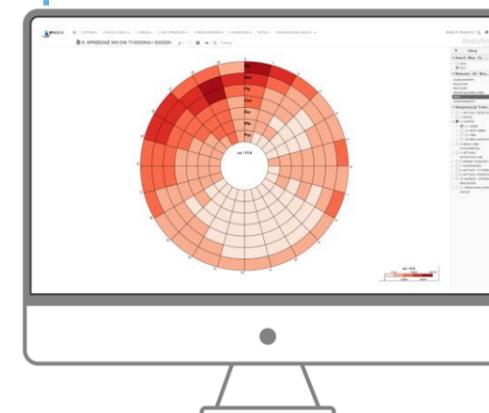
### INVESTMENTS



**Manage Investments** – monitor and optimize spending throughout the company.

**Examine CAPEX** elements. Easily compare, analyze and **reduce costs**.

### SERVICE QUALITY



Improve and assure the **quality of customer service**.

Maintain the ongoing monitoring of your **customer contact channels** (e.g. web, phone, branches / outlets).